

AnyCount 7.0 FAQ

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1 General

Q: What is AnyCount?

A: [AnyCount](#) is a text count software tool. It produces automatic word counts, character counts, line counts, and page counts for all common file formats.

Q: In what languages is AnyCount available?

A: [AnyCount 7.0](#) is currently localized to Spanish, Italian and Russian.

Q: What kind of files can be counted with AnyCount?

A: The complete list of supported file formats can be found in [Supported File Formats](#) topic.

Q: Can AnyCount produce invoices based on word counts?

A: Yes, [AnyCount 7.0 Enterprise Edition](#) has invoicing feature, which can be used to issue printable invoices based on word counts.

Q: What are the different editions of AnyCount?

A: [AnyCount 7.0](#) is supplied in 3 editions: [Standard](#), [Professional](#) and [Enterprise](#). Editions differ by price and functionality. All three editions are installed from one setup file.

Q: What is the functional difference between Standard, Professional and Enterprise editions of AnyCount?

A: [AnyCount 7.0 Standard Edition](#) can count basic file formats: DOC, DOCX, RTF, XLS, XLSX, PPT, PPTX, PPS, PPSX, RAR, TXT, WPD, ZIP. [AnyCount 7.0 Professional Edition](#) can also count text in CSV, HLP, HTM, HTML, ODP, ODS, ODT, MIF, PDF, PUB, SDC, SDD, SDW, SLP, SXC, SXI, SXW, VSD, XML formats. In addition to above mentioned formats, [AnyCount 7.0 Enterprise Edition](#) can count text in image files (BMP, GIF, JPG, PNG). [AnyCount 7.0 Enterprise Edition](#) can also produce invoices based on word counts.

Please refer to comparison table in the [Standard, Professional and Enterprise Editions](#) topic.

2 Trial and Licensing

Q: Can I evaluate AnyCount before purchasing?

A: Yes. Please feel free to download and install [AnyCount](#) for trial. Setup file can be downloaded from the following location:

<http://download.anycount.com/AnyCount7Setup.exe>

Q: Do I have to register for a trial version?

A: You do not need to register. You will have 30 days of trial use starting from the day of the first installation (not from the first day you run the program). Reinstalling will not reset the trial period.

Q: How to purchase AnyCount license?

A: We use several billing partners with multiple payment methods.

ShareIt!

You can purchase [AnyCount](#) license online using the link below:

<http://www.anycount.com/order.html>

ShareIt! supports Credit Card, Wire transfer – prepayment, Check – prepayment and Cash – prepayment methods.

PayPal

If you have PayPal account, use the following link to order [AnyCount](#):

<http://www.anycount.com/order.html>

Select PayPal option when ordering

Moneybookers

Pay to Volodymyr Pedchenko at vladimir@translation3000.com and forward your payment receipt with the help of the following web form:

http://www.aithelp.com/submit_ticket

WebMoney

Pay to WMID: 618042351503 (Vladimir Pedchenko, Advanced International Translations) and forward your payment receipt by using the following web form: http://www.aithelp.com/submit_ticket

Our WM wallets:

Z470586755282

R123626207214

E067506349467

U312517239928

Contact us at [AnyCount Support Department](#) if you have any questions about other payment types.

Q: Does my license have time limitations?

A: AnyCount 7.0 license does not have any limitations in time, it is lifetime.

Q: I updated from AnyCount 6.0, but AnyCount does not accept my activation key?

A: AnyCount 7.0 is separate software. In order to upgrade from previous version of AnyCount you will have to purchase a new serial number.

Q: What should I do if I lost my serial number?

A: You can always download your serial number from your personal profile at [AIT Client Relationships Portal](#): <http://clients.translation3000.com/>

Use your registration e-mail and password to log in. Registration e-mail is the e-mail which you indicated in order form when purchasing the license.

If you cannot log in to [AIT Client Relationships Portal](#), use the following web page to contact AIT support team. Indicate your purchase ID or registration name and e-mail, so that we can find your account record:

<http://www.aithelp.com/AnyCountSupport>

Q: Do I have to purchase new license if I reinstall AnyCount on new PC after the old one crashed?

A: No, you do not have to purchase new license, you can freely use your original license. License key is not tied to any particular installation of AnyCount on physical PC.

Q: Do I have to purchase new license if I need to install AnyCount on my second PC?

A: No, you do not need to purchase new license. You can legally install AnyCount on another PC (or laptop) using the same license key, provided that you will be the only user of the program.

3 Compatibility

Q: Is AnyCount compatible with Windows 7?

A: Current version of [AnyCount](#) is fully compatible with [Windows 7](#). Unfortunately, earlier versions, [AnyCount 6.0](#) [AnyCount 5.0](#) and [AnyCount 4.0](#) are not.

Q: Is AnyCount available for Macs?

A: No, there is no Mac version. Currently, there are no plans to release a Macintosh version of [AnyCount](#) in the nearest future.

Q: I cannot run AnyCount on VM or Linux. What should I do?

A: [AnyCount 7.0](#) cannot be run on a virtual machine due to security measures.

Q: Does AnyCount support MS Office 2007?

A: [AnyCount 7.0](#) supports [MS Word 2007](#), [MS Excel 2007](#) and [MS PowerPoint 2007](#) file formats.

4 File Format Settings

Q: What does "Shapes" mean within the AnyCount settings?

A: AnyCount counts text contained in Shapes in [MS Office](#) files. Shapes represent elements that belong to auto shapes like [WordArt](#), [ClipArt](#) elements. Commonly, shapes can be inserted with the help of [AutoShapes](#) feature in [MS Office Word](#). More information about shapes you can find in [Microsoft Office Online Help](#).

Q: What do "Slide Master", "Note Master", "Handout Master" and "Title Master" settings mean when counting .PPT files? Why do they have the same number of text units?

A: Slide Master is a part of presentation template. It controls the overall formatting and object placement for the presentation. Note Master, Handout Master and Title Master response for the corresponding Note, Handout and Title templates. To view these masters, click **Master** in the **View** menu. You will see that masters contain the same amount of text.

As a rule, there is no need to count Slide Master, Note Master, Handout Master and Title Master. So, you can switch off these settings if you do not need to translate them. More information in [Microsoft Office Online Help](#).

5 Text Count in AnyCount

Q: Can AnyCount count word repetitions?

A: Currently, [AnyCount](#) cannot count word repetitions.

Q: Does AnyCount count footers, headers, notes, text in embedded documents, etc.?

A: [AnyCount](#) can count footers, headers, notes, footnotes, end notes, text boxes, shapes, text in embedded and linked documents, comments and hidden text. You can optionally exclude these elements from count results.

Q: How can I count text on website?

A: [AnyCount](#) is able to count text in *HTM (HTML)* files. To count text on particular website you need to do the following:

1. Download website you need to count. On the **File** menu of your Internet browser click **Save** command.
2. Run [AnyCount](#).
3. Add pages for counting.
4. Click **Count!** button.

You will see statistics for each page and total amount of text.

Q: AnyCount returns zero results for PDF files?

A: You **PDF** file is an image. You need to recognize the text using an **OCR**, or convert your **PDF** to an image file. [AnyCount Enterprise edition](#) can count the text in **.png**, **.bmp**, **.gif** and **.jpg** image formats.

Q: I counted an image, but the results are way off. What is wrong?

A: In order to receive accurate counts for image files, make sure that the resolution of the image is *at least 300 dpi* (pixels per inch).

Q: Can AnyCount count text in Eastern languages?

A: Currently, [AnyCount](#) can count word in Arabic, Chinese (Traditional and simplified), Japanese and Korean languages.

Q: How many files can AnyCount count at a time?

A: [AnyCount 7.0](#) has been tested with 50 000 files being counted at a time. System properties for the test computer:

Pentium 4, CPU – 3 GHz, RAM – 2 GB

Note, that if the files for counting are located on the network drive, this may slow down the process.

Q: Why there is a difference between MS Word Word Count feature and AnyCount results?

A: The main reason for this difference is that AnyCount does not count text format elements (e. g. bullets). Text format elements mark the content being only the result of formatting. MS Word counts all these elements.

MS Word 2003 does not count headers, footers, comments, hidden text, etc., while AnyCount does count them, if all necessary settings have been set. More information about text count differences in MS Office Word and AnyCount can be found in the following comparison table:

http://www.anycount.com/TextCountComparison_V7.pdf

Q: Can AnyCount omit/count numbers in text?

A: Using **Skip Numbers** option you can perform counts omitting or counting numbers.

6 Technical Specific Issues

Q: Why does AnyCount require administrative rights?

A: Administrative privileges are required only for installation of [AnyCount](#), and no special requirements to the access rights needed for using the program.

Q: Can AnyCount be integrated in other third-party application?

A: [AnyCount](#) is designed mainly for translators needs as Windows application. [AnyCount](#) does not have an API to be integrated into other applications.

7 Glossary

Alt text

Alt text is an attribute that provides alternative text when non-textual elements, typically images cannot be displayed for some reason.

Cell comment

Cell comment is a note that explains or gives remarks to a cell in a table. Often used by editor and corrector staff.

Comment

Comment is a note that explains some part of text or gives remarks. These are often used by editor and corrector staff.

CSV

Comma-separated values – file format for encoding basic tables through list of cell contents, separated with delimiter symbols (usually comma or semicolon).

Delimiter

Delimiter is a symbol which indicates end of cell or column in CSV files.

Embedded object

Embedded object is a file which is inserted into destination file you have to count. Once embedded, the object becomes an integral part of the destination file.

End note

End notes can be placed at the end of a document or section. As a rule such end notes can be found at the end of a book.

Footnote

Footnote is a text placed at the bottom of a page. Footnotes are used to explain or comment some part of the text indicated by a symbol or character.

Form controls

HTML form controls are buttons, input boxes, radio buttons, etc.

Handout master

Handout master defines how handouts will look when printed in PowerPoint or other presentation editors.

Linked object

Linked object is similar to embedded object, the only difference is that linked file does not become a part of target file, and can be accessed separately. All changes made in source file, will be displayed in destination file.

Markup

Within the AnyCount settings, markup means comments inserted in the VSD (Visio) document.

Meta description

Meta description tag is a hidden HTML tag that allows some search engines to display a description of your site in search results.

Meta keywords

Meta keywords tag is an HTML tag which can be used to explicitly tell a search engine what the

page's keywords are.

Note master

Note master stores information on slide notes layout in PowerPoint or other presentation editors.

Page footer

Footer is a small text identifier which runs through bottom of the document page.

Page header

Header is a small text identifier which runs through the top of the document page.

Shape

Shapes are elements that belong to "auto shapes" like WordArt, ClipArt elements.

Slide master

Slide master stores information about template design, such as style, placeholder and color in PowerPoint or other presentation editors.

Slide notes

Slide notes give additional information or explain slide contents in PowerPoint or other presentation editors.

Text box

Text box is a special shape designed to locate a text in a document without the use of regular margins of the page.

Text qualifier







Text qualifier separates text from code in CSV files.














Title master

Title master stores information on title slides layout in PowerPoint or other presentation editors.

8 Supported File Formats

AnyCount supports 36 file formats:


	BMP	Bitmap image (various graphic editors)
	CHM	Microsoft® HTML help format
	CSV	Microsoft® Excel, other spreadsheet software
	DOC	Microsoft® Word for Windows, Microsoft® Word for Macintosh, other word processors
	DOC X	Microsoft® Word 2007 for Windows
	GIF	Graphic Interchange Format (various graphic editors)
	HLP	Microsoft® Winhelp format
	HTM	Hypertext Markup Language file format (3-letter extension)
	HTML	Hypertext Markup Language file format (4-letter extension)
	JPG	Joint Photographic Experts Group standard (various graphic editors)
	ODP	OpenOffice.org Impress, StarOffice, KOffice, Google Docs, NeoOffice, Zoho, IBM Lotus Symphony, Corel WordPerfect Office X4
	ODS	OpenOffice.org Calc, StarOffice Calc, KOffice, Google Docs, NeoOffice, Zoho, IBM Lotus Symphony, Corel WordPerfect Office X4
	ODT	OpenOffice.org Writer, StarOffice Writer, KOffice, Google Docs, NeoOffice, Zoho, IBM Lotus Symphony, Corel WordPerfect Office X4
	MIF	Adobe® FrameMaker
	PDF	Adobe® Acrobat and Adobe® Acrobat reader
	PNG	Portable Network Graphics (various graphic editors)
	PPS	Microsoft® PowerPoint (show mode extension)
	PPSX	Microsoft® PowerPoint 2007 (show mode extension)
	PPT	Microsoft® PowerPoint
	PPTX	Microsoft® PowerPoint 2007
	PUB	Microsoft® Publisher
	RAR	WinRAR (Windows version), RAR (Linux, Mac OS X, DOS, OS/2, and FreeBSD versions)
	RTF	Microsoft® Word for Windows, Microsoft® Word for Macintosh, other word processors
	SDC	StarOffice Calc (StarCalc 5.x)

	SDD	StarOffice Impress
	SDW	StarOffice Writer (StarOffice 5.x), OpenOffice.org Writer
	SLP	Sisulizer – Visual Software Localization Tool
	SXC	StarOffice Calc (StarCalc 6.x), OpenOffice.org Calc
	SXI	OpenOffice Impress
	SXW	StarOffice Writer (StarOffice 6.x)
	TXT	Various word processors
	VSD	Microsoft® Visio
	WPD	WordPerfect
	XLS	Microsoft® Excel
	XLSX	Microsoft® Excel 2007
	XML	Extensible Markup Language file format
	ZIP	PKZIP, WinZip, BOMArchiveHelper, KGB Archiver, PicoZip, Info-ZIP, WinRAR, IZArc, 7-Zip, ALZip, TUGZip, PeaZip, Universal Extractor and Zip Genius, etc.

9 Standard, Professional and Enterprise Editions

AnyCount Version 7.0 is supplied in 3 editions.

Feature	AnyCount Version 7.0 Standard edition	AnyCount Version 7.0 Professional edition	AnyCount Version 7.0 Enterprise edition
Wordcount in basic file formats: DOC, DOCX, RTF, XLS, XLSX, PPT, PPTX, PPS, PPSX, RAR, TXT, WPD, ZIP	YES	YES	YES
Wordcount in advanced file formats: CSV, HLP, HTM, HTML, ODP, ODS, ODT, MIF, PDF, PUB, SDC, SDD, SDW, SLP, SXC, SXI, SXW, VSD, XML	NO	YES	YES
Wordcount in image files: BMP, GIF, JPG, PNG	NO	NO	YES
Invoicing	NO	NO	YES

 **Note:** Please note, that some of the features and options described in this help file may refer to certain AnyCount editions only. The type of edition currently installed can be seen in AnyCount window header.